

PRIVACY POLICY

Effective Date: 4/1/26

At rk MILES, we respect your privacy and are committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, and safeguard information when you visit [rkmiles.com](https://www.rkmiles.com).

Information We Collect

We may collect the following types of information:

Information You Provide

- Name, email address, phone number (if submitted through forms)
- Mailing address (if submitted through forms)
- Information provided through contact forms, consultations, or service inquiries
- Employment-related information submitted through job applications

Automatically Collected Information

- IP address
- Browser type and device information
- Pages visited and time spent on the site
- Referring website addresses

Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience, understand website usage, and improve our services.

How We Use Your Information

We use the information we collect to:

- Respond to inquiries and provide customer support
- Coordinate consultations, services, or project-related communication
- Improve our website and service offerings
- Send occasional updates or marketing communications (you may opt out at any time)
- Evaluate employment applications
- Meet legal and regulatory requirements

Sharing of Information

We do not sell your personal information. We may share information with:

- Service providers that support our website and business operations
- Trusted partners when necessary to respond to your request (such as manufacturers or service providers)
- Legal authorities if required to comply with applicable laws or protect our business

Data Security

We take reasonable administrative, technical, and physical measures to protect your personal information. While we strive to safeguard your data, no online transmission can be guaranteed to be completely secure.

Your Choices

You may:

- Opt out of marketing communications at any time
- Request access to or correction of your personal information
- Adjust your browser settings to manage or disable cookies

Third-Party Links

Our website may contain links to external websites. rk MILES is not responsible for the privacy practices or content of those sites.

Children's Privacy

This website is not intended for children under the age of 13, and we do not knowingly collect personal information from children.

Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date.

Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact us:

rk MILES
PO Box 1125
Manchester Center, VT 05255
marketing@rkmiles.com
802-362-1952