



CUSTOMER COMMUNICATION UPDATE- COVID-19: UPDATE 5/19/2021

VERMONT MASK MANDATE UPDATE:

In accordance with Governor Scott's Vermont Forward Plan, effective May 14, 2021, if you have been fully vaccinated (*beginning two weeks after your final dose*), you are no longer required to wear a mask and you do not have to maintain previously established social distancing requirements.

If you are *not* fully vaccinated please follow these safety precautions per the State's Mandate:

- **Wear facemasks while visiting rk MILES.** These masks will be supplied in the event you forgot yours at home.
- Along with facemasks, **we will provide hand sanitizer at our entrances** and encourage you to wash your hands prior to and after completing your visit.
- **Please practice social distancing** and maintain 6' of separation from employees and fellow customers.
- **Plan your trip.** We will provide you with the service you have come to expect at rk MILES but ask that your time with us for now be efficient and brief. We look forward to catching up and socializing once the situation allows.

FOR MASSACHUSETTS STORES:

At this time, the mask mandate for Massachusetts remains in place. Effective May 29, 2021: The Commonwealth's face-covering order will be rescinded. The Massachusetts Department of Public Health will issue a public health advisory, effective May 29, 2021, that advises all unvaccinated residents to continue to wear face-coverings in indoor settings and when they can't socially distance.

We continue to ask that you please follow these safety precautions:

- **Wear facemasks while visiting rk MILES.** These masks will be supplied in the event you forgot yours at home.
- Along with facemasks, **we will provide hand sanitizer at our entrances** and encourage you to wash your hands prior to and after completing your visit.
- **Please practice social distancing** and maintain 6' of separation from employees and fellow customers.
- **Plan your trip.** We will provide you with the service you have come to expect at rk MILES but ask that your time with us for now be efficient and brief. We look forward to catching up and socializing once the situation allows.

For the health and safety of our team members, we urge anyone who has been in close contact with a positive or suspected positive COVID-19 case to request curbside or no-contact service.